

Financial Responsibility

Thank you for choosing Cedar Park Surgery Center! Our goal is to provide you with the highest level of care and service, and to ensure your day of surgery and recovery goes well.

Prior to surgery, our business office team will call your insurance company to verify your medical benefits. We will secure information regarding co-payments, coinsurance, and/or deductible amounts that will be your estimated responsibility. If your procedure is not completely covered by your insurance, a member of our Billing Team or an automated service will be calling to inform you of your amount owed. Please be prepared to pay your estimated portion at time of surgery. The surgery center fees cover your preoperative evaluation, supplies and medications, equipment, personnel, and use of the operating and recovery rooms.

If you do not have insurance or if your insurance does not cover the procedure(s) to be performed, the Billing Team will offer you a self-pay price. Payment of your share of estimated charges is expected in full prior to or on the day of your procedure. For your convenience, we accept cash, personal checks, Visa/Mastercard/Discover/American Express and Care Credit.

Patients may incur, and are responsible for payment of additional charges, if applicable, if the proposed procedure(s) changes or if additional implants and/or supplies are required at the discretion of your surgeon.

In addition to the facility fee charges, you will receive separate bills for the following services: Physician or Surgeon, Anesthesia, Laboratory and/or Pathology tests if they were required by your physician. Please do not hesitate to call us if you have any questions at (844) 252-3616.

CPSC has an online bill pay option which can be accessed via internet at <https://www.patientnotebook.com/cedarparksurgerycenter/payment>. Our business office can instruct you on how to properly access and make your online payment. We can also take your payment information over the phone or by mail. We will process the transaction and send you a formal receipt.

The CPSC business office is open from 8:00 a.m. to 5:00 p.m. Monday through Friday to handle your billing inquiries. You may reach us at (844) 252-3616 during the above stated hours. If you need to leave a message, your call will be returned within 24 hours.

Simple Admit/Pre-Register

Please register as soon as possible after you are scheduled for your procedure. Have your paperwork/information from your surgeon, medical history and medications available in order to proceed with your registration.

Please go to **www.simpleadmit.com** and click on **patients start here**. Enter the password: **cpsc123new**, complete the registration and submit.

We're located on the North side of Cypress Creek Road, a little West of U.S. Highway 183.



Directions: If you are coming from North of Cedar Park, please travel south on 183A and exit Cypress Creek Road. Turn right onto Cypress Creek Road and CPSC will be located on your right hand side. If you are coming from South of Cedar Park then please head north on 183A and exit Cypress Creek Road. Turn left onto Cypress Creek Road and CPSC will be located on your right hand side. Tollway fees are not reimbursed by CPSC.



Patient Guide

CEDAR PARK SURGERY CENTER

351 Cypress Creek Rd.
Suite 102
Cedar Park, TX 78613
www.CedarParkSurgeryCenter.com
P: (512) 498-9006
F: (512) 498-9007

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Cedar Park Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al: 877-457-6589; 68567 o TTY: 711

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 877-457-6589; 68567 TTY: 711

Welcome

It is our pleasure to welcome you to the Cedar Park Surgery Center (CPSC). We are grateful for the privilege of caring for and serving you. During your stay we promise to provide high quality, cost- effective healthcare services consistent with your expectations. We understand this may be a difficult time for you and your family, and we are pleased you have chosen CPSC to be your treatment home.

Our sincere thanks goes out to the families we have had the pleasure to serve, to our physicians and staff whose experience and commitment are an inspiration, and to you for choosing CPSC as your healthcare facility. If there is anything we can personally do to make your stay with us more comfortable, please feel free to call us at (512) 498-9006. The physicians and staff of CPSC thank you for allowing us to care for you.



Physician Investment Disclosure Statement

The ownership of the facility includes physician investors. The physician who has referred you to our facility for treatment and other physicians involved in your care at the facility may have an investment interest. It is understood that you are free to choose another facility for services that have been ordered by your physician. If you have questions about this, you should contact your physician regarding his or her participation as an investor.

Surgery Guide

The following items will need to be brought with you to your procedures at Cedar Park Surgery Center:

- Form of Payment (if applicable)
- Insurance Card
- Driver's License
- Advance Directive, such as a Directive to Physicians (Living Will), or a Medical Power of Attorney

For appointment information or issues related to your care, please call (512) 498-9006, Monday – Friday, 8:30 a.m. – 4:00 p.m. On rare occasions, it may be necessary for you to leave a message. One of our care providers will return your call as soon as possible. If you have an urgent situation after hours that you think requires a doctor's attention, please call your physicians office.

Getting Ready

These instructions are for your safety and should be followed or your surgery may not take place. Please ask questions and take notes to be sure you know what to do.

- One of our nurses will call you before your surgery. It is important for us to discuss your health history with you prior to your surgery. If you have not spoken to a nurse prior to your surgery, please call us at (512) 222-0314. We will confirm your arrival time, discuss your health history and medications, and answer any questions.
- The nurse will talk to you about your medicines (including over the counter and herbal remedies), diet, activities, pain, and other ways to get ready for surgery.
- If you take aspirin or medicines that have aspirin, or take blood thinners or have bleeding trouble, tell your surgeon so you know when to stop taking them before surgery.
- If you get sick – sore throat, cold, fever, etc. – tell your surgeon before the day of surgery.
- Find out everything you want or need to know about your surgery.

Pre-Surgery Instructions

For your comfort and safety, there are several factors to keep in mind prior to your surgery/procedure. Please remember, these can affect the recovery time and the results of your procedure. Unless otherwise directed, the following instructions are required for anyone having surgery.

On The Day of Surgery

- Do not eat or drink anything, not even water, after midnight unless otherwise instructed by your physician or facility nurse. Surgery may be canceled or delayed if you have consumed any food or fluids.
- Gum, mints or hard candies are not allowed.
- Do not smoke.
- If you take daily medication, check with your doctor about what to do the morning of your surgery regarding your medications.

- Please have no more than two adults accompanying you. One at a time may be allowed to visit the patient prior to and after surgery.
- Pediatric patients younger than 18 years of age must have a responsible adult remain in the facility until the child is discharged.
- If there is a possibility that you are pregnant, please be sure to discuss this with your surgeon and anesthesiologist prior to surgery.
- Bathe or shower to reduce the chance of infection.
- Wear loose clothing that is easy to take off and put on.
- If you have a cold, a fever of 100 degrees or higher, a skin rash, or an infection of any kind, please notify your physician before coming in for your surgery.
- Leave any valuable jewelry at home.
- Be sure to bring an ID and form of payment.
- Remove all body piercings.
- If you wear contacts, bring your case and solution to store them during surgery.
- If you wear dentures or have removable bridgework, they may be removed before surgery.

You may be asked to arrive one hour to one hour and thirty minutes before your surgery/procedure time. Please inquire to be sure you know what time to arrive.

Family and friends are urged to remain on facility grounds during the surgery/procedure.

After Your Surgery

After your surgery or procedure, you will be taken to the Post Anesthesia Care Unit (Recovery Unit) until you are stable. Specially trained nurses will monitor your blood pressure, heart rate, and breathing while you recover from anesthesia. Family members are typically not allowed to visit you in the recovery room. (If a child is having surgery, parents can be with the child in the recovery room.) In the Recovery Unit you may spend one hour recovering before you are discharged home. Your vital signs will continue to be monitored, you will be offered nourishments and assistance in walking until you are able to do so on your own. You will receive verbal and written discharge instructions and then you will be discharged.

Bring appropriate clothing for your post-surgery ride home. For example:

- Slip-on shoes are easiest to wear after surgery.
- Hand or arm surgery patients should bring a large, loose-sleeved button shirt that can fit over bulky dressings.
- Leg or foot surgery patients should bring pants/shorts with a large loose leg, shorts, or a skirt to fit over bulky dressings.

A responsible adult must be available to drive you home upon discharge. Plan to go home and rest for the remainder of the day. A friend or family member should stay with you throughout the night. Follow specific instructions provided by your physician regarding diet, exercise, resuming regular medication and gradually resuming normal activity. Contact your surgeon for follow-up appointments as needed.

When To Call Your Doctor Or Nurse

For questions or problems related to your procedure please call your surgeons office. In a life-threatening emergency, always call 911 or go immediately to the nearest emergency department. Please call immediately if you have any of the following signs and symptoms:

- Fever greater than 100.5 degrees.
- Shaking chills.
- Blood in your bowel movement or urine.
- Uncontrolled nausea and vomiting.
- Uncontrolled diarrhea.
- Drowsiness, confusion or an inability to awaken.
- Redness, swelling or drainage from any wound or venous access device.

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